

Resources for Financial Assistance

Medical Expenses, Insurance, and Living Expenses

CancerCare

(800) 813-HOPE (4673)

www.cancercares.org/financial

Financial assistance is available for transportation, home care, and child care.

Cancer Financial Assistance Coalition (CFAC)

www.cancerfac.org

CFAC is a coalition of financial assistance organizations that have joined forces to help cancer patients experience better health and well-being by limiting financial challenges. CFAC has developed a searchable, user-friendly database of financial resources for cancer patients.

Department of Social Services

Check local telephone listings for a contact number. Patients may apply for Medicaid and public assistance programs that serve people in urgent or temporary need of food, housing, prescription drugs, and other medical expenses.

Department of Veterans Affairs

(800) 827-1000 VA Benefits

(877) 222-VETS (8387) Health Care Benefits

www.va.gov

Eligible veterans and their dependents may receive cancer treatment at a Veterans Administration Medical Center.

Hill-Burton Free Hospital Care

(800) 638-0742

Maryland only: (800) 492-0359

www.hrsa.gov/get-health-care/affordable/hill-burton

The Division of Facilities Compliance and Recovery monitors hospitals and other healthcare facilities nationwide that receive federal funds under the Hill-Burton Program for construction and modernization. In return, these facilities are required to provide a specific amount of free or reduced-cost healthcare to people who are unable to pay. This office provides information to the public on the location of these facilities and income eligibility criteria.

Lymphoma Research Foundation (LRF)

(800) 500-9976 LRF Helpline

E-mail: helpline@lymphoma.org

www.lymphoma.org; www.lymphoma.org/financialassistance

LRF offers a financial assistance program for eligible patients currently undergoing treatment who are uninsured or have adequate medical insurance but struggle to pay for expenses related to their lymphoma treatment.

The National Children's Cancer Society (NCCS)

(800) 532-6459

<https://thenccs.org/financial-assistance>

The NCCS serves as a financial, emotional, and educational resource for children with cancer and their families at every stage of illness and recovery. They provide a case manager trained in providing practical and emotional support to parents and caregivers, as well as financial assistance for lodging, meals, and transportation associated with treatment.

National Organization for Rare Disorders (NORD)

(800) 999-NORD (6673) for Hodgkin lymphoma and peripheral T-cell lymphoma

www.rarediseases.org/patients-and-families/patient-assistance

NORD administers Patient Assistance Programs to help patients obtain lifesaving or life-sustaining medication they could not otherwise afford. NORD has expanded its services to offer financial assistance with insurance premiums and patient copays, as well as with reasonable and appropriate expenses for diagnostic testing and travel to and consultation with disease specialists who are not covered by a patient's insurance plan. NORD also works in partnership with pharmaceutical and biotechnology companies as well as patient organizations to provide travel and lodging assistance for study participants enrolled in specific clinical trials of rare diseases.

NeedyMeds

(800) 503-6897

www.needymeds.org

NeedyMeds is a nonprofit information resource devoted to helping people in need find assistance programs to help them afford their medications and healthcare-related costs. They also offer a free drug discount card that may help patients obtain a substantially lower price on medications.

Partnership for Prescription Assistance

(888) 477-2669

www.pparx.org

The Partnership for Prescription Assistance offers a single point of access to more than 475 public and private patient assistance programs, including programs offered by biopharmaceutical companies. Patients can be screened for eligibility and begin enrollment applications for medication assistance programs by calling the phone number or visiting the website.

Patient Access Network (PAN) Foundation

(866) 316-PANF (7263)

www.panfoundation.org

The PAN Foundation is a nonprofit organization dedicated to supporting the needs of patients who cannot access the treatments they need due to out-of-pocket healthcare costs.

Patient Advocate Foundation

(800) 532-5274

(866) 512-3861 Copay Relief Program

www.patientadvocate.org

The Patient Advocate Foundation serves as an active liaison between patients and their insurers, employers, or creditors to resolve insurance, job discrimination, or debt crisis matters through case managers, doctors, and attorneys. A limited copay relief program is also offered.

Social Security Administration (SSA)

(800) 772-1213

www.ssa.gov

The SSA is a government agency that oversees the Social Security, Supplemental Security Income (SSI), and Medicare programs. The SSA can provide information on eligibility and coverage, as well as how to apply to any of these programs.

The Leukemia & Lymphoma Society (LLS)

(800) 955-4572

(877) 557-2672 Copay Assistance Program

www.lls.org

The LLS provides copay assistance to help with insurance premiums and copay obligations. In addition, the LLS can help patients find additional sources of financial aid.

United Way of America

www.unitedway.org/pages/contact-us/

The United Way of America offers local toll-free information phone lines linking people to community resources and services, such as emergency housing and food assistance.

Housing Near Hospitals

American Cancer Society (ACS)

Hope Lodge

(800) ACS-2345 (227-2345)

www.cancer.org/treatment/supportprogramsservices/hopelodge/index

Hope Lodge offers free, temporary housing away from home at 31 Hope Lodge locations throughout the United States for patients undergoing treatment and their caregivers.

Hotel Lodging

(800) ACS-2345 (227-2345)

www.cancer.org/treatment/supportprogramsservices/patientlodging/index

The ACS, in a cooperative effort with hotels across the country, provides overnight accommodations (subject to availability) to cancer patients who must travel for outpatient treatment. In addition, ACS has a nationwide partnership with Extended Stay America hotels that provides free or reduced-rate lodging for those who qualify.

Healthcare Hospitality Network

(800) 542-9730

www.hhnetwork.org

The Healthcare Hospitality Network promotes and assists nonprofit programs that provide lodging and supportive services to patients and their loved ones who are receiving medical care away from their home communities.

Joe's House

(877) 563-7468

www.joeshouse.org

Joe's House is a nonprofit organization providing a nationwide online service that helps cancer patients and their families find lodging near treatment centers.

Ronald McDonald House Charities

(630) 623-7048

www.rmhc.org

Ronald McDonald House Charities is a national network of temporary housing facilities for families of children hospitalized with life-threatening illnesses.

Transplant Assistance

The Bone Marrow Foundation

(800) 365-1336

www.bonemarrow.org

When funding is available, the Bone Marrow Foundation's Patient Aid Program covers the cost of donor searches, compatibility testing, bone marrow harvesting, medication, transportation, housing expenses, and many other ancillary costs associated with a transplant.

HelpHOPELive

(800) 642-8399

www.helphopelive.org

HelpHOPELive provides support, education, and expertise for patients and their families who wish to initiate fundraising efforts in their own communities to cover the expenses of cell and organ transplants.

National Foundation for Transplants (NFT)

(800) 489-3863

www.transplants.org

NFT assists patients and their families and friends in raising significant amounts of money for patients' transplant care when no public or private insurance will cover all the costs.

Transportation

Air Charity Network

(877) 621-7177

www.aircharitynetwork.org

Air Charity Network provides access for people in need seeking free air transportation to specialized healthcare facilities or distant destinations due to family, community, or national crisis.

American Cancer Society's (ACS) Road to Recovery

(800) ACS-2345 (227-2345)

www.cancer.org/treatment/supportprogramsservices/road-to-recovery

Road to Recovery is an ACS service program that provides transportation for cancer patients between their treatment facility and their home.

Corporate Angel Network, Inc.

(914) 328-1313

www.corpangelnetwork.org

The Corporate Angel Network arranges free air transportation for cancer patients going to and from approved treatment centers, utilizing empty seats aboard private company-owned corporate aircraft. Patients must be ambulatory and not require any life support equipment.

National Patient Travel Center HELPLINE

(800) 296-1217

www.patienttravel.org

The National Patient Travel Center is a helpline, available 24 hours a day/7 days a week, that refers callers to the charitable medical transportation program that can best meet their needs.

Industry-Sponsored Financial Assistance Programs

Amgen

(888) 4ASSIST (427-7478) Amgen Assist

www.amgenassistonline.com

Amgen Assist offers information on ways to help pay out-of-pocket expenses either through Amgen-supported programs or independent nonprofit copay foundations. Amgen also offers assistance to uninsured patients who may be eligible for products at no cost through The Safety Net Foundation.

Celgene

(800) 931-8691 Patient Support

www.celgenepatientsupport.com

Celgene Patient Support helps patients and healthcare providers navigate the challenges of reimbursement, provides information about copay assistance, and answers general questions about Celgene products and their distribution. In addition, this program can help locate transportation options to help with the cost of patients traveling to and from their doctor's office.

Eisai Inc.

(866) 61-EISAI (613-4724) Eisai Reimbursement Resources

www.eisaireimbursement.com

The Eisai Reimbursement Assistance Program provides patient assistance and reimbursement support for select Eisai products. Customer service representatives can assist with Eisai product information, patient assistance programs for uninsured and indigent patients, reimbursement questions, prior authorizations, insurance

verifications, referral to copay assistance programs, billing/coding questions, appeal assistance, and referral to disease-state assistance programs.

Genentech

(866) 4ACCESS (422-2377) Genentech Access Solutions

www.genentech-access.com/patients

Genentech Access Solutions provides one-stop access to a broad array of reimbursement information, support, and services for patients so that they can focus on treatment. In addition to providing information about copay assistance through independent public charities, Genentech Access Solutions can also help with common reimbursement challenges, insurance appeals and coverage denials, and referrals to the Genentech Access to Care Foundation.

Gilead Sciences, Inc.

(844) 6ACCESS (622-2377) Zydelig AccessConnect™ Program

www.zydeligaccessconnect.com

Zydelig AccessConnect offers a central resource of simple tools and services designed to help patients access, afford, and adhere to Zydelig (idelalisib) therapy. The program provides assistance with navigating insurance requirements and logistics, as well as financial support via copay coupons, a patient assistance program, and connections to independent foundations and support networks.

Janssen Pharmaceuticals, Inc.

Janssen CarePath

(877) CAREPATH (227-3728)

www.janssencarepath.com

Janssen CarePath provides access to reimbursement information and support to patients with insurance who need help paying for their medications.

Janssen Prescription Assistance

www.janssenprescriptionassistance.com

Janssen Prescription Assistance provides information about financial assistance programs for Janssen medications for patients without insurance.

The Advocacy Connector

www.advocacyconnector.com

The Advocacy Connector from Janssen Biotech, Inc, helps patients find and contact the advocacy groups most relevant to their specific needs. The website provides patients with a database of links to support services related to their specific illness and location.

Merck

(800) 727-5400 for Patient Assistance Program

www.merck.com/merckhelps/

This private and confidential program provides medicine free of charge to eligible individuals, primarily the uninsured who cannot afford needed Merck medicines. Individuals who do not meet the insurance criteria may still qualify for the Merck Patient Assistance

Program if they attest that they have special circumstances of financial and medical hardship, and their income meets the program criteria. Merck also offers the ACT Program, which provides free reimbursement support services to help answer questions related to insurance coverage and reimbursement.

Millennium: The Takeda Oncology Company

(866) VELCADE (835-2233) Velcade Reimbursement Assistance Program

www.velcade.com/paying-for-treatment/

Millennium has developed a reimbursement resource website as a tool to help physicians understand the healthcare insurance environment for Velcade (bortezomib). This website provides general guidance regarding steps to support appropriate reimbursement and patient access to Velcade (bortezomib) treatment.

Novartis Oncology

(800) 282-7630 Patient Assistance NOW Oncology (PANO)

<http://www.oncologyaccessnow.com/index.jsp>

Novartis provides a variety of resources, including the oncology support hotline and the Patient Assistance NOW Oncology (PANO) program, which offer quick and easy access to information about available reimbursement and support programs.

Pharmacyclics, Inc., and Janssen Biotech, Inc.

(877) 877-3536 YOU&i Support Program

www.imbruvica.com/youandi/

The YOU&i Support programs are comprehensive, personalized support programs designed to help patients access Imbruvica (ibrutinib). These programs assist with benefit investigations to determine insurance coverage for treatment, the prior authorization process, and if necessary, insurance appeals. Information on assistance for out-of-pocket costs is also available. In addition, under the YOU&i Start program, eligible patients who experience an insurance coverage delay of more than five business days may receive assistance in obtaining Imbruvica (ibrutinib).

Sanofi

(888) visitSPC (847-4877) Sanofi Patient Connection

www.visitspconline.com

Sanofi Patient Connection is a comprehensive program designed to assist patients with three main types of support: Reimbursement Connection, which can help with insurance verification, prior authorizations, billing and coding, and claims and appeals process management; Patient Assistance Connection, which provides patients who meet eligibility requirements with medication at no cost; and Resource Connection, which identifies additional

resources and support programs for patients, including clinical support, nutrition, transportation, health supply/cosmetic aids, patient advocacy support, and homecare services.

Seattle Genetics

(855) 4SECURE (473-2873) SeaGen Secure Patient Assistance Program

www.seagensecure.com

SeaGen Secure is a comprehensive assistance program for patients who have been prescribed products from Seattle Genetics, as well as for the healthcare providers caring for them. Services offered by the program include patient assistance and reimbursement support, benefits verification, coinsurance assistance, claims tracking, and general payer and policy research.

Spectrum Pharmaceuticals

(888) 53-STAR7 (537-8277)

www.spectrumpatientaccess.com

The Spectrum Therapy Access Resources (STAR) program provides tools to help make reimbursement easy to understand and more manageable. Services include benefit investigations, preauthorizations, predeterminations, appeals, drug replacement, alternative sources of coverage, and finding copay assistance for certain Spectrum products.

Teva Oncology

(888) 587-3263 Comprehensive Oncology Reimbursement Expertise (CORE)

www.cephalononcologycore.com

CORE services offer help to patients and healthcare professionals by providing resources aimed at clarifying issues and assisting with the claims process. Specific assistance includes benefit verification and coverage determination, precertification and prior authorization support, personalized support through the claims process, and appeals support. In addition, Teva Oncology offers a Patient Assistance Program to provide certain Teva medications free of charge for patients who qualify.

Contact the
Lymphoma Research Foundation

Helpline: (800) 500-9976

helpline@lymphoma.org

Website: www.lymphoma.org

Email: LRF@lymphoma.org

Supported
through
grants from:



Genentech
A Member of the Roche Group

Biogen

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Getting the Facts is published by the Lymphoma Research Foundation (LRF) for the purpose of informing and educating readers. Facts and statistics were obtained using published information, including data from the Surveillance, Epidemiology, and End Results (SEER) Program. Because each person's body and response to treatment is different, no individual should self-diagnose or embark upon any course of medical treatment without first consulting with his or her physician. LRF is not responsible for the medical care or treatment of any individual.

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